

# Simple Guide for Activating the QR Workflow in seca analytics 125

how to  
activate the  
QR-  
Workflow in  
just a few  
steps



# Simple Guide for Activating the QR Workflow in seca analytics 125

Welcome to our easy step-by-step guide for activating the QR workflow in seca analytics 125! This feature is designed to make it easier for you to start measurements directly through the seca myAnalytics app. Follow the instructions below to successfully set up and use the QR workflow.

## Benefits of the QR Workflow

With the QR workflow, your members can easily and quickly access seca devices by scanning the QR code with the myAnalytics app. This saves time and simplifies the use of seca mBCA devices in everyday routines. Users can conveniently identify themselves without having to make manual entries.

## Important Note for mBCA Devices with Active Integration

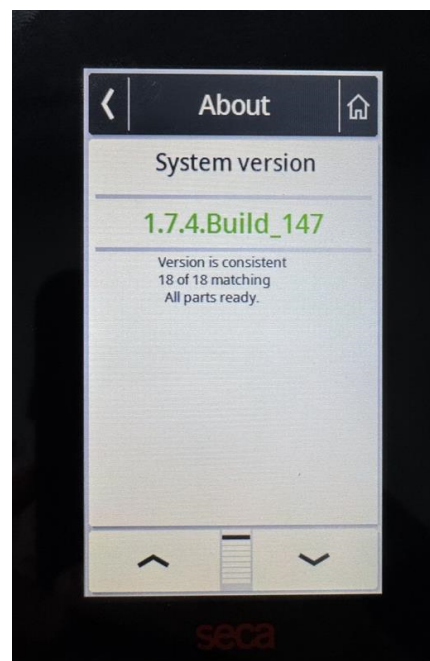
If there is an active integration, such as with eGym, Magicline, or other partners, the QR code option will not be available. This limitation applies to all external integrations connected to seca analytics 125, preventing the use of the QR workflow.

## Prerequisites for Activating the QR Workflow

- A. **Firmware:** The minimum firmware version required to use the QR workflow is 1.7.4.  
If your firmware version is older, please open a support ticket with seca through the following link:  
<https://support.seca.com/servicedesk/customer/portal/50>.

### To check the firmware version of the MBCA:

1. Press the Menu button (the three horizontal dashes at the bottom center of the MBCA display).
2. Scroll down and select About. The firmware version will be displayed on this screen (see the screenshot below)



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- B. **seca myAnalytics App:** The app is required to scan the QR code displayed on the seca mBCA device and must be updated to the latest version from the App Store or Play Store (current version: 1.3.0).

## Step-by-Step Guide to Activating the QR Workflow:

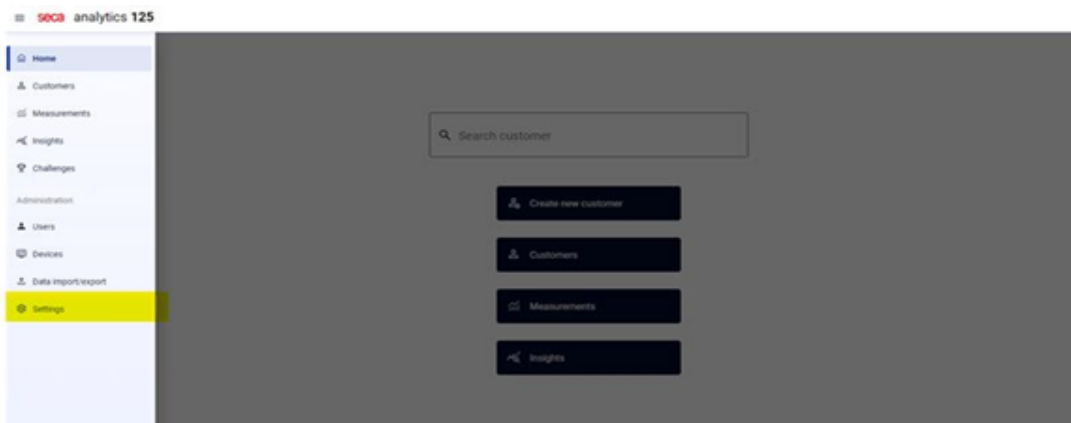
### 1- Log in with your Admin account:

Go to seca analytics 125 and log in using your administrator account.



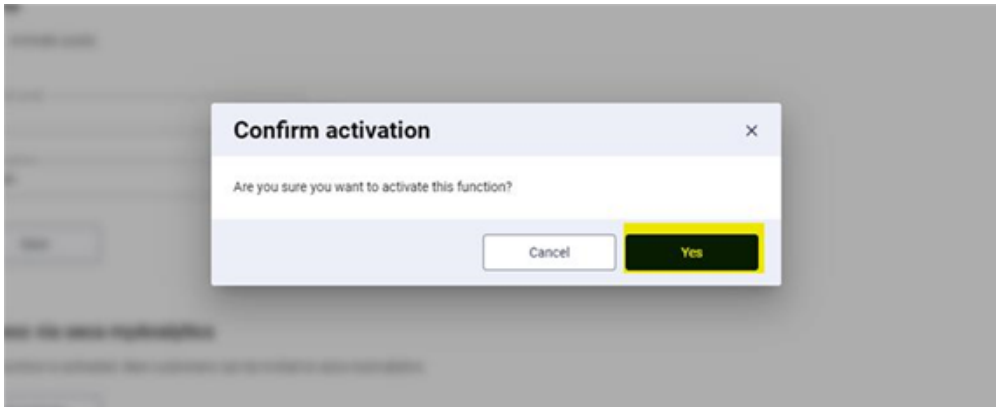
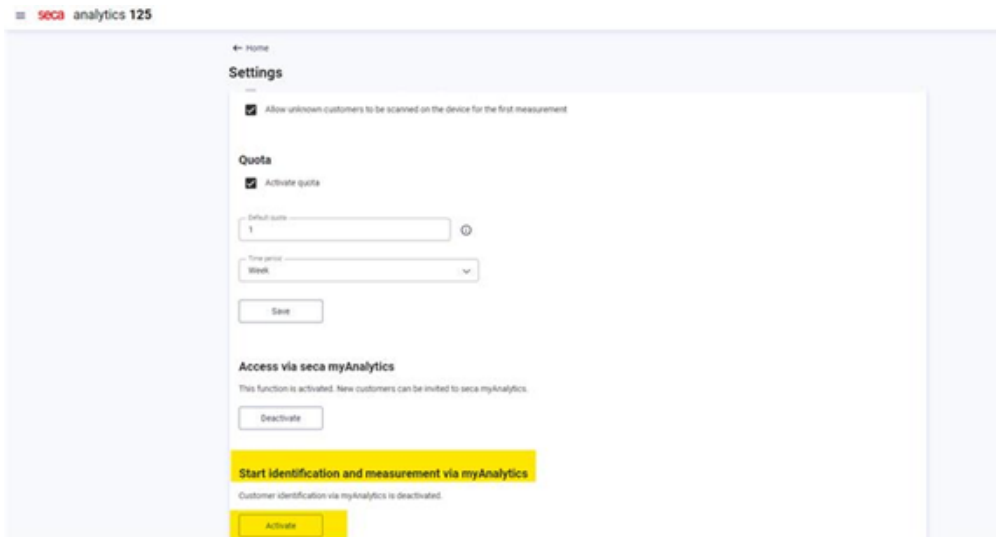
### 2- Navigate to Settings:

Once logged in, click on the Settings menu in the top left corner.



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3- Activate the "Start identification and measurement via myAnalytics" feature: Scroll down in the settings until you find the option "Start identification and measurement via myAnalytics". Click the toggle switch to activate this feature.



4- Check the device:

Ensure that your seca mBCA device is correctly connected to the network to ensure the changes take effect.

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## Common Issues and Solutions

- “Start identification and measurement via myAnalytics” not supported: “No device with QR code available”

If this message appears in the settings, either the firmware update has not been completed yet, or restarting the device might help resolve the issue.

- “Start identification and measurement via myAnalytics” not supported: “Tenant integrated into external system”

This message indicates that an integration with an external system is active, so the QR workflow is not available. To enable the QR workflow, you must disable your integration. After disabling, the integration will no longer be available.

- The QR code is not displayed

If the QR code does not appear after activation, restarting the seca mBCA device often resolves the issue.